

Health Care for Privately Sponsored Syrian Refugees in Toronto



Vanessa Redditt, MD

Crossroads Clinic, Women's College Hospital

Common Conditions

- Chronic disease (diabetes, hypertension)
- Dental issues
- Pregnancy
- Contraceptive needs
- Tobacco use
- Some issues with nutrition, anemia

Mental health (Dr. Andermann)

Connecting Early to Primary Care

- Complete medical history and exam
- Screening for infectious and chronic disease
- Management of acute and chronic conditions
- Preventative care, including vaccinations
- Prenatal care, well baby/child care
- Family planning
- Mental health
- Referrals as needed: medical, social, community

Syrian Refugee Clinics

- Network of over 25 clinics (Community Health Centres and University of Toronto family medicine sites) offering comprehensive primary care to incoming Syrian refugees across the GTA.
- Interpreter services available.
- To book an appointment, please call 416-323-6400 ext. 5905

<http://www.womenscollegehospital.ca/programs-and-services/crossroads-clinic/Syrian-Refugee-Medical-Clinic>

Immigration Medical Exam

Cursory evaluation

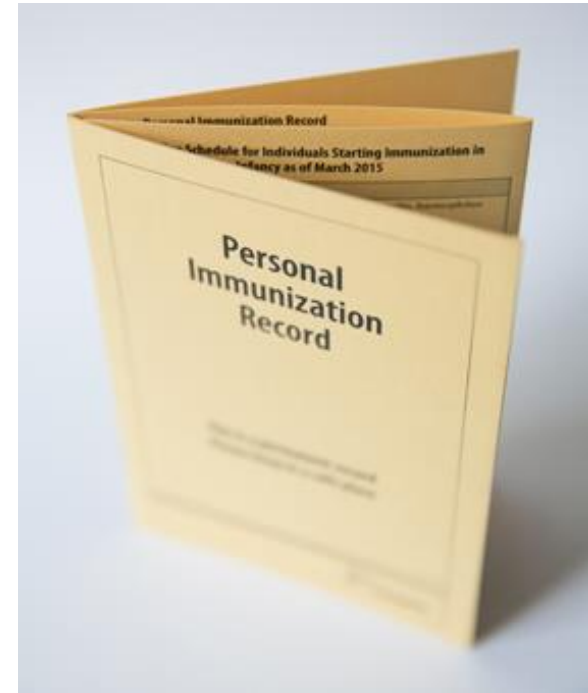
- History
- Physical exam
- Diagnostics:
 1. Syphilis (≥ 15 years)
 2. CXR (≥ 11 years)
 3. HIV (≥ 15 years)
 4. Urinalysis (≥ 5 years)



Vaccinations


- Required for daycare and school
- Primary series recommended for adults

- MMR x 2
- Tdap-IPV x 3
- +/- Varicella
- +/- Hepatitis B
- +/- Pneumococcal, Meningococcal depending on age



Health Care Coverage for PSRs

- OHIP
 - Apply in person at Service Ontario centre
- Interim Federal Health Program
 - Receive certificate on arrival at airport or soon after

 Citizenship and Immigration Canada / Citoyenneté et Immigration Canada PROTECTED - B

INTERIM FEDERAL HEALTH CERTIFICATE OF ELIGIBILITY

Family name:
Given name(s):
Date of birth: (yyyy/mm/dd)
Sex: UCI:
Citizenship: Application no.:

NOT VALID FOR TRAVEL
DOES NOT CONFER STATUS

The above named individual is eligible for the following coverage:

<u>Coverage:</u>	<u>Effective Date:</u>	<u>Valid Until:</u>
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This coverage may cease or be modified without notice if the individual's immigration status changes.

This certificate must be presented to participating health care providers, along with government issued photo ID, before receiving services. If an individual pays for services covered by the Interim Federal Health Program (IFHP), the individual cannot be reimbursed.

I, the undersigned:

- declare that I require coverage under the IFHP. I will notify CIC immediately of any changes to my immigration status, or if I become eligible for or receive other health insurance;
- understand that it is my responsibility to renew this coverage before _____ and annually thereafter, as required;
- understand that my medical and personal information will be shared with CIC, IFHP claims administration and other appropriate third-parties for the administration of the IFHP and that personal information may be shared with other government institutions and other third-parties in accordance with the Privacy Act and the Department of Citizenship and Immigration Act.

SIGNED at _____ on _____ (yyyy/mm/dd)

For the health care provider, you **MUST** verify the eligibility of the individual with the IFHP administrator **BEFORE** providing services, via web <https://provider.medavie.bluecross.ca/> phone 1-888-614-1880 or fax 506-667-3824.

Client ID #: _____
Family name: _____
Given name(s): _____
Date of birth: _____ (yyyy/mm/dd)



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Interim Federal Health Program (IFHP)

- Temporary health care coverage for refugees
- Basic coverage (*covered by OHIP*)
- Supplemental services
 - Medications
 - Emergency dental
 - Vision
 - Physical therapy, orthotics, etc
- Coverage for one year for PSRs


IFHP Supplemental Coverage

- **Medications:** Similar to Ontario Drug Benefit (ODB) formulary
- **Dental:** Emergency exams, x-rays, extractions
- **Vision:** Annual eye exam and glasses/lenses every 2 years
- **Allied health** professional services: physical therapy, occupational therapy, speech & language, nursing visits, clinical psychologists
- **Medical devices** and equipment

Benefit grid: <https://provider.medavie.bluecross.ca>

Accessing Supplemental Services

- Show Interim Federal Health Program Certificate
- Allied health professionals generally must be registered with IFHP Medavie Blue Cross

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Sex: (M/F)
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SIGNED at _____ on (YYYYMMDD) _____

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Client ID #:
Family name:
Given name(s):
Date of birth: (YYYYMMDD)



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Dental Care

- **Adults covered for emergency dental care:**
 - Toronto Public Health Dental Clinics
- **Children <18 and seniors ≥65** also eligible for examinations and basic non-urgent care:
 - Toronto Public Health Dental Clinics
- **Pro-Bono Dental Care**
 - <http://canadiandentistsforrefugees.net/>
- **Low cost dental care**
 - Listing on Toronto Public Health website



Optometry

College of Optometrists of Ontario → Find an Optometrist → Search by language

Arabic Speaking Optometrists in Downtown Toronto

Habib, Vivian

10 Lower Jarvis St., Toronto, Ontario M5E1Z2

Phone: (416) 304-1118 Fax: (416) 304-1194

Dr. Roger Habib, Visual Eyes

805 Queen St West, Toronto, ON M6J 1E9

Phone: (647) 352-2889

Dr. Ihab Fayek Mikhail

474 College Street 409, Toronto, ON M6G 1A4

Phone: (416) 922-7198 Fax: (416) 922-4081



Other Considerations

- Orientation to the Canadian health care system
- Confidentiality, privacy, and personal health information
- Social determinants of health

Thank you!

Questions?

