

HOUSING**PERMANENT HOUSING**

- H.O.M.E Housing Opportunities & Marketplace *Exchange* – <http://woodgreen.org/>
- Housing resources by area lists 120 potential resources for housing organized by location <http://www.211toronto.ca/topic/Central%20Region/ORGANIZATION/fht150/Toronto%20%28City%29>
- Scarborough <http://www.shhc.org/>
- East York housing help center <http://www.eastyorkhousinghelp.ca/>
- Thorncliffe <http://www.thorncliffe.org/category/housing/>
- West Toronto housing help <http://www.wtcls.org/#!housing-help-services/cjg9>

SHORT TERM HOUSING

- <http://lifelinesyria.ca/radisson-toronto-east-welcomes-syrian-refugees/>
- Short term housing organized by area, 67 resources <http://www.211toronto.ca/topic/Central%20Region/ORGANIZATION/fht152/Toronto%20%28City%29>
- Short term housing assistance <http://www.nipost.org/toronto-rent-bank/> Downtown Toronto and Scarborough locations for housing

SUBSIDIZED HOUSING

There is a very long wait list for subsidized housing. Just in case your family may need it after its first year, it is a good idea to apply for subsidized housing now

- <http://www1.toronto.ca/wps/portal/contentonly?vnextoid=310fab2cedfb0410VgnVCM10000071d60f89RCRD>
- <http://www.housingconnections.ca/> - centralized subsidized housing in TO
- Subsidized info in Arabic <http://english.inmylanguage.org/article.aspx?cat=RENTAHO&docid=2272149>

FURNITURE, CLOTHING, FOOD**FURNITURE**

- Furniture bank <http://www.furniturebank.org/syrian-refugee-crisis/>
- Furniture through Habitat for Humanity <http://www.habitatgta.ca/restore.html>
- Furniture Depot <http://www.jrccfurnituredepot.org/>
- Culture link, provides free supplies. Need to register with culture link and bring refugee paperwork <http://www.culturelink.ca/refugee/donation-distribution/>

CLOTHING

- New Circles <http://newcircles.ca/services/clothing-services/GLOW-clothing-service>
- Salvation Army <http://www.salvationarmy.ca/>
- Free clothing for Syrian refugees <http://theclothingdrive.org/>

FOOD BANK

- Takbeer Halal Food Bank [http://www1.toronto.ca/City%20of%20Toronto/Social%20Development,%20Finance%20&%20Administration/Newcomer/Articles%20&%20Teasers/Takbeer%20Halal%20Food%20Bank%20\(English\).pdf](http://www1.toronto.ca/City%20of%20Toronto/Social%20Development,%20Finance%20&%20Administration/Newcomer/Articles%20&%20Teasers/Takbeer%20Halal%20Food%20Bank%20(English).pdf)
- Agincourt food bank – by appt <http://www.agincourtcommunityservices.com/food-bank>
- Toronto food bank list <http://www.211toronto.ca/topic/Central%20Region/ORGANIZATION/fht142/Toronto%20%28City%20of%29>

FACEBOOK

- GTA and Beyond Refugee Sponsors Umbrella Group and Syrian Refugees - GTA Help, Support, Info and Updates are two closed groups whose members offer clothing, furniture and advice. You need to request to join them

HEALTH CARE**PHYSICIANS**

- The Refugee Health Line [1-866-286-4770](tel:1-866-286-4770). This is not an emergency or crisis line. Syrian Refugee Health Care Options in Ontario: English, French, Arabic, Kurdish (Sorani), Kurdish (Kurmanji)
- Syrian Refugee Health Care Clinic through Women's College Hospital (includes other clinics and schedule/locations) - <http://www.womenscollegehospital.ca/programs-and-services/crossroads-clinic/Syrian-Refugee-Medical-Clinic>
- Sick Kids Hospital Resources for Syrian Refugee Children - <http://www.sickkids.ca/HealthcareProfessionalsandStudents/Referring-a-Patient/refugee-resources/index.html>

GENERAL HEALTH INFORMATION

- Health information and resources (immunization, bed bugs, tb, lice, etc) in Arabic from [Toronto Public Health](#)
- <http://www1.toronto.ca/wps/portal/contentonly?vnextoid=52a0b178be413510VgnVCM10000071d60f89RCRD&vnextchannel=93614790451a1510VgnVCM10000071d60f89RCRD>
- Applying for provincial health-care coverage <http://english.inmylanguage.org/subsection.aspx?cat=OHIP>

MENTAL HEALTH

- Mental health/Addiction <http://theaccesspoint.ca/>
- Position Paper by Canadian Council for Refugees <http://torontolip.com/Portals/0/Resources/Mental%20Health/mental-health-position-paper.pdf?ver=2016-04-07-121252-903>

DENTAL CLINIC

U of T clinic is located at 101 Elm Street. Services are available to walk-ins or by appointment (416) 979-4900 or (416) 979-4927. Refugees must bring proof of status. All should be covered by IFH. If costs exceed \$400, then other sources of funding will be explored.

EDUCATION FOR CHILDREN AND ADULTS**ESL RESOURCES**

- Learn Speak Live
<http://www.learnspeaklive.ca/>
- LINC Home study
http://www.tcet.com/index.php?option=com_content&view=article&id=135&Itemid=313
- 211 Ontario ESL resources
<http://www.211ontario.ca/quick/Ontario/ORGANIZATION/English%20as%20a%20second%20language/Ontario>
- Language Assessment and referral
<https://ymcagta.org/employment-and-immigrant-services/immigrant-services/language-assessment-and-referral-services>
- EnglishLink – free online
<http://www.englishlink.com/en-ca/home/index.aspx>

SCHOOL PLACEMENT FOR CHILDREN

- Toronto District School Board
<http://www.tdsb.on.ca/>
- Also, in Arabic
<http://www.tdsb.on.ca/translations>
- ESL for high school students
<http://www.tdsb.on.ca/HighSchool/Yourschoolday/EnglishasaSecondLanguage.aspx>
- <http://english.inmylanguage.org/section.aspx?cat=EDUCATION>

SUMMER CAMP

The Faculty of Kinesiology & Physical Education has opened up ten spaces in its Camp U of T for the children of Syrian refugees. Contact Irene Aiello
irene.aiello@utoronto.ca

EMPLOYMENT**CREDENTIAL RECOGNITION**

<http://www.prepareforcanada.com/category/working/credentials-recognition/>

EMPLOYMENT SERVICES

- H.O.M.E -
<http://woodgreen.org/SyrianRefugeesInfo.aspx>
- Arab Community Center
<http://www.arabcommunitycentre.com/employment/>
- Thorncliffe
<http://www.thorncliffe.org/category/employment/>
- Costi
<http://www.costi.org/programs/employment.php>
- Magnet <http://www.magnet.today/>
- Jobstart <http://www.jobstart-cawl.org/>

COMMUNITY INTEGRATION**NEIGHBOURHOOD PROFILES**

- http://www1.toronto.ca/wps/portal/contentonly?vgnextoid=1e68f40f9aae0410VgnVCM10000071d60f89RCRD&WT.rd_id=demographics
- Community organizations by postal code
<http://www.communityhubs.ca/>

COMMUNITY SERVICES/PROGRAMS

- Costi's children and youth community services
<http://www.costi.org/programs/children.php>
- Thorncliffe offers Multicultural Women's group, citizenship classes, English conversation classes
<http://www.thorncliffe.org/category/newcomer/>
- Listing of settlement services in Toronto
<http://settlement.org/findhelp/ontario/toronto/>
- Agincourt newcomers' centre
<http://www.agincourtcommunityservices.com/newcomers-centre>

FINANCIAL RESOURCES

- Child Canada Tax Benefit
<http://www.cra-arc.gc.ca/E/pbg/tf/rc66/README.html>
- Video on Financial Literacy (among other useful information) in Arabic
<http://www.prepareforcanada.com/know-before-you-go/know-before-you-go-resources/%D8%A7%D9%84%D8%A3%D8%B3%D8%A7%D8%B3%D9%8A%D8%A7%D8%AA-%D8%A7%D9%84%D9%85%D8%B5%D8%B1%D9%81%D9%8A%D8%A9-%D9%84%D9%84%D9%88%D8%A7%D9%81%D8%AF%D9%8A%D9%86-%D8%A7%D9%84%D8%AC%D8%AF%D8%AF-%D8%A5%D9%84/>

BANKING

- CIBC
<https://www.cibc.com/ca/offers/syrian-refugees.html>
- Scotia Bank
<http://lifelinesyria.ca/scotiabank-solutions-for-sponsors-and-refugees/>

TRANSLATION RESOURCES

- Important Government of Canada information in Arabic (information on 911 Emergency Services, mobile phone contract rights, and TV & Radio Stations that offer Arabic content)
<http://www.crtc.gc.ca/eng/refug.htm>
- Free over-the-phone translation service for Syrian refugees [1-844-326-7780](tel:1-844-326-7780) (toll-free) This service is operated by a handful of volunteers.
- Common Arabic words & phrases <http://www.ahmadandshezeen.com/>
- U of T and Ryerson student volunteers

OTHER USEFUL INFORMATION

- Check your application status:
http://www.cic.gc.ca/english/my_application/status.asp?s=8
- Citizenship and Immigration Canada - Syrian Population Profile - <http://lifelinesyria.ca/wp-content/uploads/2015/11/EN-Syrian-Population-Profile.pdf>
- City of Toronto - 311 - toronto.ca/refugees 3-1-1 offers information on City services in more than 180 languages, including Arabic

CITIZENSHIP PREPARATION

Citizenship info

- http://www.costi.org/programs/program_details.php?sid=48&pid=9&id=145
- <http://www.citizenship.gov.on.ca/english/newcomers/agencies.shtml>

CHILDCARE RESOURCE CENTRE DROP IN PROGRAM AT RYERSON

<http://www.ryerson.ca/ecs/grc/programs/dropin/index.html#dhanchor>